



Rules of the contest

"Leonor Greyl lucky days: a free order every day

Contest from May 6th to May 8th 2022

RULES OF THE GAME

"Leonor Greyl lucky days: a free order every day

Thank you for your interest in this game organized by Leonor Greyl SAS with a capital of €38,252.00, whose head office is located at 29 rue du Terrage 75010 Paris, registered in the Paris Trade and Companies Register under number B 997 888 516, acting on behalf of its brand "LEONOR GREYL". We invite you to read carefully the present rules which govern your participation in the Game. By participating in the Game, you accept without reservation these rules and the conditions of use of the Site.

ARTICLE 1: ACCESS TO THE SITE DEFINITIONS

For the purposes of these rules, the expressions below shall have the following meanings:

"Game": the present online game entitled "Leonor Greyl Lucky Days: a free order every day";

"Participant" or "you": a person who meets the conditions of Article 3 and who participates in the Game; "Site": the website accessible at the following URL address: www.leonorgreyl.com

"Organizing Company" or "we": the company Leonor Greyl SAS for the Leonor Greyl brand.

ARTICLE 2: DURATION

The Game will take place from 06/05/2022 to 08/05/2022 inclusive. It is understood that we may postpone or cancel the Game if circumstances so require. In this case, the game will no longer be available on the site leonorgreyl.com

ARTICLE 3 : PARTICIPATION MODALITIES

The Game is open only to adults of at least 18 years of age and residing in one of the countries whose delivery is possible via the site leonorgreyl.com

Only one participation per household is allowed (same postal address and/or e-mail). The following may not participate: Members of the Organizing Body's staff and persons having collaborated in the organization of the Contest, as well as their respective families (i.e., persons from the same tax household). Participation is exclusively via the Site. Your participation will only be effective if the following steps have been completed:

- Place your order on our Site "leonorgreyl.com
- Order at least 1 product
- Payment must be validated

The 3 orders drawn, respectively among the orders of May 6, May 7, May 8, 2022 will be fully refunded.

You acknowledge that the data you provide and which are stored in our information systems are accurate and are proof of your identity. We would be grateful if you could inform us of any changes to this information. Any inaccurate or incomplete registration will not be taken into account. You will refrain from using any method of participation that does not comply with these rules. We have put in place technical means to verify the regularity of participation in the game.

ARTICLE 4: DESIGNATION OF WINNERS AND PRIZES

A draw will be held among the Participants to determine 3 (three) winners. It will take place on Monday, May 9 at 10:00 am. The 3 winners whose orders are drawn will be reimbursed for their orders. The winner will be informed of his or her win by phone or email within a maximum of 60 days. We will not be required to award the prize if the winners cannot be reached by phone and/or do not confirm receipt of the email within 30 days, did not enter their details correctly when registering or did not comply with these rules.

ARTICLE 5: PERSONAL DATA

Leonor Greyl undertakes to preserve the confidentiality of any information provided online by the Internet user, which he/she may be required to transmit to Leonor Greyl for the use of certain services. Any information concerning the user is subject to the provisions of the French law n° 78-17 of January 6, 1978. As such, the user has the right to access, rectify and delete personal data concerning him/her. If you wish to object to any commercial communications from LEONOR GREYL and/or its partners, please inform us at: dpo@leonorgreyl.com. To access the personal information we hold about you, please log into your customer account on our website www.leonorgreyl.com. Persons who exercise the right to have their data deleted before the end of the Game will be deemed to have waived their participation. The information collected in the context of the Game may be used for commercial prospecting purposes, subject to having obtained your prior consent.

ARTICLE 7: CONDITIONS FOR REIMBURSEMENT OF PARTICIPATION FEES

In accordance with the provisions of Article L. 121-36 of the Consumer Code, access to the website and participation in the game offered therein are entirely free and unrestricted, so that the costs of connecting to the site, incurred by the participant, will be reimbursed according to the terms below:

- Only one refund per month and per household (same name, same postal address)
- Participant residing in one of the countries deliverable by the site
- Maximum connection time to participate in the game of 5 minutes.

Connection fees will be reimbursed in the case of a paid connection invoiced on a pro rata basis according to the duration of the call. In the event of a connection subject to a fixed price for a given duration and, beyond this duration, billed in proportion to the duration of the call, the costs of connecting to the site will be reimbursed to the participant as soon as it is established that the participant has exceeded the fixed price he had and that this fixed price was exceeded due to the connection to the site. To obtain reimbursement of his connection fees, as well as the postage costs for his request for reimbursement, the participant must send to the Organizing Company, within one month of the date of the

The Organizing Company, within one month of the disbursement of these costs, the postmark being taken as proof, a written request, established on plain paper, containing the following elements

- the indication of his/her name, first name and personal postal address
- an indication of the dates, times and durations of his connections to the site
- a copy of the detailed invoice from the telephone operator and/or access provider to which he/she subscribes, showing the dates and times of his/her connections to the site.

The postage costs necessary for the request for reimbursement of connection fees will be reimbursed, upon request, on the basis of the slow postal rate in effect. The connection fees on the site for participation in the game will be reimbursed by check within two months of receiving the participant's request.

ARTICLE 8: RESPONSIBILITY OF THE ORGANIZING COMPANY

The Organizing Body reserves the right to interrupt, delete, defer or postpone this Game after notification by all appropriate means if circumstances so require. The Organizing Body shall not be held liable in this regard. The Organizing Body shall be the sole arbiter of any difficulty that may arise from the interpretation and/or application of these Contest rules. The Organizing Body may not be held liable for the fraudulent use of a Participant's connection rights or the award of a prize.

ARTICLE 9: MODIFICATION OF THE RULES

We may be required to modify these rules, in particular in order to comply with any new legislation and/or applicable regulations. Any modification will be integrated into the present rules, will be announced on the Site and will be filed with a bailiff identified in Article 10. In the event that one of the clauses of these rules is declared null and void, this will in no way affect the validity of the rules themselves.

ARTICLE 10: FILING AND CONSULTATION OF THE RULES

Participation in the Game implies full and unreserved acceptance of these rules in their entirety, as filed with SCP NOCQUET FLUTRE MARCIREAU, associated bailiffs, located at 16 rue de la Banque - 75002 PARIS

In accordance with Article L121-36 of the French Consumer Code, these rules are freely available on the website www.leonorgreyl.com. Any person wishing to obtain a free paper copy of the rules (reimbursement of the postage at the slow rate of the post office in force) can make the request by sending an e-mail to contact@leonorgreyl.com or by post to the address: LEONOR GREYL Customer Service 29 rue du Terrage 75010 Paris.